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**Guaranteed Day and Time Window Options**  
Flexibility and precision, timed to your needs

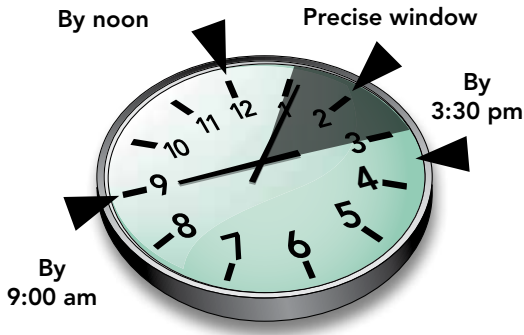


A YRC Worldwide Company



# NOW! More Guaranteed Delivery Options

## Earlier services to fit your business needs



### With our guaranteed solutions you can:

- Improve your customer service with real-time, automatic e-mail delivery notification
- Find peace of mind with priority handling and guaranteed on-time delivery
- Trust our no-hassle guarantee; your shipment is automatically 100% free and you will receive an invoice for \$0 dollars if we don't deliver within the parameters requested – no need to file a claim

625 South Fifth Avenue  
Lebanon, PA 17042

1-800-285-5000  
newpenn.com

### Choose your guaranteed delivery time

- 1) By 9:00 a.m.** – For when you need delivery first thing in the morning. Guarantee fee of 40% of the net linehaul charges, subject to a minimum fee of \$100.\*
- 2) By Noon** – For morning delivery needs. Guarantee fee of 30% of the net linehaul charges, subject to a minimum fee of \$60. These charges also apply to any request for delivery between 8 a.m. and a specific time in the afternoon.
- 3) By 3:30 p.m.** – Day-definite delivery, but at a time that's not too late for you or your customer. Guarantee fee of 20% of the net linehaul charges, subject to a minimum fee of only \$30.
- 4) Precise Window Delivery: One Hour, but Less Than Two Hours** – For your most time-critical delivery needs. Guarantee fee of 45% of the net linehaul charges, subject to a minimum fee of \$175.\*
- 5) Precise Window Delivery: Two Hours or More** – Flexible precision for when you need it. Guarantee fee of 40% of the net linehaul charges, subject to a minimum fee of \$125.\*

*Delivery times for scheduled delivery date based on New Penn service standards available at [newpenn.com](http://newpenn.com).  
See Special Services Schedule NPME 100 available at [newpenn.com](http://newpenn.com) for complete terms and conditions.*

### Booking a guaranteed shipment has never been easier!

Four options to choose from:

- Specify the guaranteed shipment on your bill of lading
- Place a guaranteed sticker on your bill of lading
- Call customer service at 1-800-285-5000 to book your guaranteed shipment
- Go to [newpenn.com](http://newpenn.com) to book your guaranteed shipment

\* Minimum fee to New York City ZIP Code areas 100-104 and 111-114 is \$250. Contact the New Penn service center for quotes on shipments to be delivered between 5 p.m. and 8 a.m.



"Quest for Quality"  
award winner for 15  
consecutive years



Committed to  
environmental  
sustainability