



Freeze Protection

Product integrity during cold-weather shipping



A YRC Worldwide Company



Providing freezables protection for shipments going to points in the Northeast, Southeast and Canada*.



You're covered with Cargoquilt®

Cargoquilt® is a multi-layer insulated system designed as a barrier to any of the heat transfer mechanisms such as conduction, convection, moisture and radiation. It is manufactured with Earth-friendly materials and helps save our environment by not putting harmful gasses into our environment.

*A registered trademark of Q Sales & Leasing L.L.C.

Heated Trailers

We have invested in a fleet of trailers equipped with externally-mounted propane heaters that use electric blowers to circulate hot air in the cargo area.

625 S. Fifth Avenue
Lebanon, PA 17042

New Penn Customer Service
1.800.285.5000

newpenn.com

Procedures for shipping freezables:

- Prominently write "Protect from Freezing" on your bill of lading.
- Tender freezables Monday through Thursday.
- When calling for pickup, identify the freezables and their destination.

To ensure your peace of mind, New Penn has taken special actions to protect freezable shipments.

- Each facility is equipped with a "warming room" for shipments not immediately being moved to destination or out for delivery.
- Our computerized dispatch system identifies shippers of freezables so we can begin planning for the shipment as soon as you call to place a pickup request.
- Every morning a list of freezable shipments picked up the prior day is computer generated at the origin terminal and at corporate headquarters so these special shipments can be carefully monitored.
- Our program covers a variety of freezable products, with the exception of those that freeze at temperatures greater than 32 degrees.

For freeze protection services, visit us online at newpenn.com or call 1.800.285.5000.

*Please call your local service center for details regarding freezables protection in Canada.



"Quest for Quality"
award winner for 16
consecutive years



Committed to
environmental
sustainability